

# Backup - User manual

User guide for JKN Backup service.

- [Quickstart - Windows](#)

# Quickstart - Windows

Once subscribed, you should receive an .exe installer for each PC you wish to backup. This installer is pre-configured for ONE PC, and should not be used on any other PC. Please contact [info@jaykayenn.com](mailto:info@jaykayenn.com) if you need to re-download your installer, or add new PCs to your subscription.

## Installation

Save the installer file and double-click to install. Once installed, the Backup service runs in the background, with an icon in your system tray (lower right corner). There is no need to run the application yourself. You can click this icon to see the current connection status to the Backup server.

## Settings

By default, the Backup service will backup your standard user folders such as Documents, Downloads, etc. To select the backup folder(s) yourself, RIGHT-CLICK on the Backup system tray icon and select "Add/Remove backup paths". Here, you can select specific folders to backup.

## Backup

By default, Backup will run silently once a day, backing up the selected folders to the server. You may also trigger backups manually in the right-click menu on the Backup tray icon. (These options may be restricted depending on your subscription).

Note that additional manual backups may further consume your assigned storage quota. If you run out of quota, the oldest backups may be deleted on the server to make space to keep your backups current.

## Restore

To access your backups, right-click the system tray icon and select "Access/restore backups". This will open your backup history web-page, where you can select folders/files to download and restore to your PC.

By default, you have up to 7 daily, and 3 monthly backups in your account, with unlimited retention time. You may have fewer than these defaults available if your storage quota is insufficient to save all 7+3 backup copies.

For further assistance, please contact [info@jaykayenn.com](mailto:info@jaykayenn.com)

